

From: Akavar Dylutra
To: Microsoft ATR
Date: 12/7/01 1:40pm
Subject: Microsoft settlement

Please register my vehement dislike of the currently proposed settlement of the Microsoft case. As a professional in a very large IT department and a home PC user, I have used Microsoft products for years.

Microsoft has a monopoly. They do not use that monopoly for anything else other than the intended benefit of Microsoft. Their continuous and blatant disregard for the needs of the customer are only put in abeyance when the customer is so upset with Microsoft that it threatens their ability to pick the customer's pocket again.

Several of these behaviours are their disregard of the need for security built into their products until the public relations became so bad that customers were actively seeking non-Microsoft solutions, and the constant upgrade treadmill that they cause by releasing minimally improved products (unless we count the bundled web browser, imaging, and other software aimed at running their competition out of the business) and the suspension of support for anything but the most recent products.

My solution: make Microsoft a regulated public utility with a guaranteed profit (like the old AT&T). This will allow them to make reasonable ROI as opposed to the obscene ROI to which they have become accustomed. Also, this will allow for a public oversight that would hopefully protect the customer from regular pocket pickings.

Akavar Dylutra

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